**Application for cancellation and refund of a pre-reserved seat in the aircraft cabin**

**Passenger\***:

(full name as stated in the receipt for refund)

**Passport\***:

(passport series/number as stated in the receipt for refund)

**I apply:**

1. **for a pre-reserved seat in the aircraft cabin:**

|  |  |
| --- | --- |
| **Reservation code (PNR**)\*:  (6 letters) | **Receipt number\***:  (13 numbers, 628\*\*\*\*\*\*\*\*\*\*) |
|  | |
| **Billnumber\***:  (15 numbers) | |
|  | |
| **The date of the purchase on the website\***: «  »       202 | |

**2) to refund the amount paid\*:**

|  |
| --- |
| to the bank card used for payment: |   |   |   |  |  (indicate the last 4 numbers of the card) |
|  |
| other way (in case the bank card used for ticket purchase  is not valid any more):  (indicate the data required to return, for ex. bank name, account) |

I hereby accept the terms and conditions stated below.

**Application for cancellation and refund of a pre-reserved seat in the aircraft cabin must be filled in by:**

* **passenger or his/her proxy, if passenger is of full age and legally capable;**
* **passenger’s legal representative (parents, adoptive parents, guardians or curators), if passenger is minor or legally incapable.**

For cancellation and refund of a pre-reserved seat in the aircraft cabin, the copies of the following documents must be presented by e-mail [support@belavia.by](mailto:support@belavia.by):

- filled application for cancellation and refund of a pre-reserved seat in the aircraft cabin (all the fields marked with «\*» are mandatory);

- passenger’s passport (photo page) or any other identification document (if the passenger applies);

- proxy’s passport ( ) or any other identification document together with the passenger’s letter of attorney (if the passenger’s proxy applies);

- legal representative’s passport (photo page) or any other identification document together with the document that proves his/her legal status (if the passenger’s legal representative applies);

- confirmation of the invalidity of the bank card used for ticket purchase (in case the bank card is not valid in the month when the refund is transferred).

**Belavia –Belarusian Airlines has the right to request additional information or documents to take a decision for cancellation and refund.**

**Belavia –Belarusian Airlines bears no responsibility for possible difference resulted from currency conversion or bank service charges for money refund.**

The Application is filled in by\*:  passenger  passenger’s proxy  passenger’s legal representative

Contact phone number\*:

Time\*:       Date\*: «  »       202 г. Signature\*: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

If you need any assistance when filling in the Application, please contact our twenty-four-hour Customer Support Service by phone +375 (17) 220-25-55 or e-mail [support@belavia.by](mailto:support@belavia.by).

\_\_\_\_\_\_\_\_

**\* - required fields**